

TERMS & CONDITIONS

Please take the time to read these terms and conditions. By using our website, you are agreeing to these terms and conditions.

1. Definitions

the Website means the website http://www.irrigationaustralia.com.au

We / Us etc. means Irrigation Australia Limited (IAL) and any subsidiaries, affiliates, employees, officers, agents or assigns.

2. Accuracy of content

We have taken proper care and precautions to ensure that the information we provide on this website is accurate. However, we cannot guarantee, nor do we accept any legal liability arising from or connected to, the accuracy, reliability, currency, or completeness of anything contained on this website or on any linked site.

The information contained on this website should not take the place of professional advice.

3. Use

The website is made available for your use on your acceptance and compliance with these terms and conditions. By using this website, you are agreeing to these terms and conditions.

You agree that you will not use, nor will you allow or authorise any third party to use, the website for any purpose that is unlawful, defamatory, harassing, abusive, fraudulent or obscene way or in any other inappropriate way or in a way which conflicts with the website.

4. Passwords and logins

You are responsible for maintaining the confidentiality of your passwords and login details and for all activities carried out under your password and login.

5. Intellectual property and copyrights

We hold the copyright to the content of this website, including all uploaded files, layout design, data, graphics, articles, file content, codes, news, tutorials, videos, reviews, forum posts and databases contained on the website. You must not use or replicate our copyright material other than as permitted by law. Specifically, you must not use or replicate our copyright material for commercial purposes unless expressly agreed to by us, in which case we may require you to sign a License Agreement.

If you wish to use content, images or other of our intellectual property, you should submit your request to us at the following email address: info@irrigation.org.au

6. Trademarks

The trademarks and logos contained on this Website are trademarks of Irrigation Australia Limited. Use of these trademarks is strictly prohibited except with our express, written consent.

7. Links to external websites

This website may contain links that direct you outside of this website. These links are provided for your convenience and are not an express or implied indication that we endorse or approve of the linked website, its contents, or any associated website. We accept no liability for loss or damage arising out of or in connection to your use of these sites.

You may link to our articles or home page. However, you should not provide a link which suggests any association, approval, or endorsement on our part in respect to your website, unless we have expressly agreed in writing. We may withdraw our consent to you linking to our site at any time by notice to you.

8. Information Collection

Use of information you have provided us with, or that we have collected and retained relating to your use of the Website, is governed by our Privacy Policy. By using this Website, you are agreeing to the Privacy Policy. To view our Privacy Policy and read more about why we collect personal information from you and how we use that information, click <u>here.</u>

9. Confidentiality

All personal information you give us will be dealt with in a confidential manner in accordance with our <u>Privacy Policy</u>.

These website terms and conditions were last updated on 22 November 2022.



PRIVACY POLICY

This Privacy Policy applies to Irrigation Australia Limited (CAN 002 567 633. Irrigation Australia respects your rights to privacy and know it is important to you. That is why we protect it and are transparent about what we do with it.

In this Privacy Policy the terms "we", "us" and "our" are a reference to Irrigation Australia Limited.

1. About this Privacy Policy

Irrigation Australia is committed to the protection of your privacy and we want you to understand the terms and conditions surrounding the capture and use of any personal information we gather.

This Privacy Policy explains what information we collect, how we use it, and your rights in relation to it.

2. Collection

We may gather two types of information about you:

- 1. Personal information (such as your name, phone number, email address, employer organisation details, job title), provided by you for services we offer; and
- 2. Information generation by our system with tracks traffic to our website.

We collect information that you volunteer when you:

- Join as a Member of Irrigation Australia;
- Setup an account with Irrigation Australia
- Register for training and/or hosted events by Irrigation Australia
- Make an enquiry;
- Subscribe to communications from us such as updates, publications, or news;
- Provide feedback, comments, or suggestions.

3. Use of Personal Information

We use this personal information we collect:

- to administer and manage the services provided to you such as training & certification and membership services;
- to provide member and client support, including conducting and responding to enquiries, feedback, comments and complaints about our services;
- to distribute our communications;
- for internal data analysis and research purposes to improve our services;
- to maintain our records and to comply with legal obligations, and
- for any other purposes to which you consent or that is disclosed at the time information is collected.

At any time, you have the option to opt out from receiving any future marketing material by contacting Irrigation Australia using the contact details below or managing your communication preferences on our website.

4. Protection of personal information

We take the protection and storage of your personal information very seriously and take all reasonable steps to protect your personal information. We use appropriate physical, digital, managerial and security systems to store your personal information and to protect it against unauthorised access, destruction, or disclosure.

5. Disclosure of information

We may provide some of your personal information from time to time to third party service providers to assist us in providing you:

- Marketing and digital services;
- Conduct data analysis and data matching services;
- Conduct market research, surveys and analysis;
- Host our servers and website;
- Provide IT services including storage and back-up and
- Process payments.

We will not knowingly share your personal information with any third parties other than in accordance with this Privacy Policy.

6. Accessing your personal information

You have the right to request access to any of your personal information which we are holding, including updates or corrections. To request access contact Irrigation Australia by using the contact details below.

7. Other Sites

Our website contains links to third party websites, for your convenience and information. When you access a third-party website, please note we are not responsible for the privacy practices of that website. We suggest you review the privacy policies of each site you visit.

8. Social Networking Services

We use social networking services to communicate with the public about our work. When you communicate with us using these platforms or services, we may collect your personal information, but this is only used to help us communication with you. The social networking service will also handle your personal information for its own purposes. These services have their own privacy policies, and we suggest you review these. You should also be careful to ensure that you only post information online if you are happy for it to be and to remain publicly available.

9. Cookies

We may use a cookie file containing information that can identify the computer you are working from. You can choose to refuse cookies by turning them off in your browser. Cookies to not access information which is stored on your computer. Cookies enable us to tailor our configurations to your needs and preferences, to improve your user experience.

10. Changes to this Privacy Policy

We reserve the right to make changes to this Privacy Policy at any time. If we make changes, we will post any updates on Irrigation Australia's website. If changes are made to our information handling policy that requires consent before implementing, we will notify our users.

11. Complaints

If you have any complaint on the basis that you feel your privacy has been breached you should contact us via the details below:

Irrigation Australia Details Address: PO Box 13, Cannon Hill, QLD, 4170 Telephone: (07) 3517 4000 Email: <u>info@irrigation.org.au</u>

This privacy policy was last updated on 22 November 2022 <u>Email Us</u>